

Customer information of the ORAFOL Group

January 2025

Dear Sir or Madam,

As of February 1, 2025, our Graphic Innovations division will operate under the new name, **Graphic Solutions**.

This renaming marks the final step in a series of structural changes within the business unit. We already provide solution packages that go beyond product innovation and sales. Our offerings combine various services tailored to both existing and new markets, addressing the needs of our global customer base.

Given the rapidly changing market demands in our dynamic industry, we continuously assess our sales processes. Moving forward, our focus will remain on integrating innovations into solution packages that not only meet your specific requirements but also deliver sustainable added value.

This is what we mean by Graphic Solutions:

High-quality products

We develop and produce graphic films for almost all areas of application. We continuously adapt the technological development at our headquarters and at our 17 subsidiaries worldwide to market requirements. This enables us to guarantee you innovations and the reliable quality and availability of our entire portfolio.

Consulting services

Our experts are on hand to provide you with sound advice. Together with you, we evaluate requirements and develop customized solutions. Thanks to our many years of experience in various industrial and market sectors, we can also provide you with practical, solution-oriented recommendations.

Education and training concepts

To enable you to exploit the full potential of our products, we offer you targeted training courses. This ensures that everyone involved is familiar with new products and their efficient use or installation. In this way, we guarantee that you are fully familiar with our products and solutions.

Digital services

Our digital services help you to further optimize your added value. One example of this is our cutting software, which helps you to implement your projects quickly and precisely.

Warranty systems

We offer you comprehensive warranty systems that give you additional security. You benefit from our transparency and trusting cooperation, because our principle is to ensure your long-term success with our products.

We thank you for your trust and look forward to continuing to support you with innovative solutions in the future under our new division name.

Yours sincerely,

Dr. Jonas Kölsch

Executive Vice President Graphic Solutions
ORAFOL Europe GmbH

